

Intake Form

Name: _____ Date of Birth: _____ Gender (circle): M / F

Social Security #: _____

Address: _____ City: _____ State: _____ Zip: _____

Telephone (home): (____) _____ (Work/Cell): (____) _____

Email Address: _____

As the above are not considered "secure" communication devices and HIPAA regulations require permission

- **Is it acceptable for us to contact you via e-mail?** YES / NO
- **Is it acceptable for us to leave messages on a voice mail / answering machine for you?** YES / NO

Education: _____ Occupation: _____ Hours/week: _____

Employer: _____ Work Address: _____

Status (circle): Single Married Separated Divorced Widowed Partnership

Live with (circle): Spouse Partner Parents Children Friends Alone

Race/Ethnic Origin (circle): African African American/ Black Amer. Asian Caucasian
Native American Pacific Islander Native Hawaiian Hispanic Other

Spouse or Emergency Contact

Contact Name: _____ Date of Birth: _____

Telephone (home): (____) _____ (Work/Cell): (____) _____

Employer: _____ Work Address: _____

Name of parent(s) or guardian(s): _____ Relationship to you: _____

How did you hear about this clinic?

Friend _____ Patient _____ Physician _____ Insurance Carrier _____

Web: Google Yahoo Yelp Bing Facebook Other _____

Have you ever seen a Naturopathic Doctor (ND) before? Yes / No

Would you like to receive health newsletters and education articles from the clinic as they become available? Yes / No

Primary Insurance Company: _____ ID#: _____ Group#: _____

Name of Policy Holder: _____ Birthdate: _____

Co-Pay: _____ Co-Insurance: _____

Policy Holder's Relation to Patient: _____

Secondary Insurance Company: _____ ID#: _____ Group#: _____

Name of Policy Holder: _____ Birthdate: _____

Co-Pay: _____ Co-Insurance: _____

Policy Holder's Relation to Patient: _____

CONTEXT OF CARE REVIEW

Successful health care and preventive medicine are only possible when the physician has a complete understanding of their patients, physically, mentally and emotionally. Please complete the following to the best of your ability. Your time, honesty and thoughtfulness in completing this overview will greatly aid us to assist your needs.

Why did you choose to come to this clinic?

What do you know about our approach?

What **three** expectations do you have from **this** visit to our clinic?

- 1.
- 2.
- 3.

What **long-term** expectations do you have from working with our clinic?

What expectations do you have of me personally as your physician?

What is your present level of commitment to address any underlying causes of your signs and symptoms that relate to your lifestyle?
(Rate from 0 to 10, 10 being 100% committed)

1 2 3 4 5 6 7 8 9 10

What behaviors or lifestyle habits do you currently engage in regularly that you believe support your health? (Please list)

What behaviors or lifestyle habits do you currently engage in regularly that you believe are self-destructive? (Please list)

What potential obstacles do you foresee in addressing the lifestyle factors which are undermining your health and adhering to therapeutic protocols which we will be sharing with you?

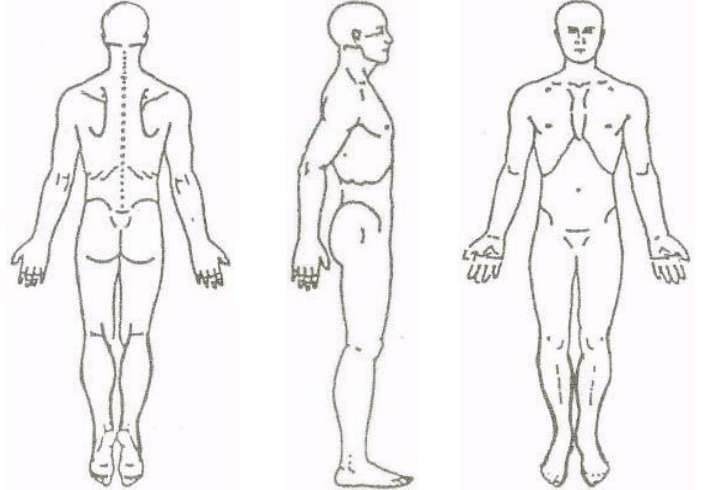
Who do you know that will sincerely and consistently support you with the beneficial lifestyle changes you will be making?

What do you love to do?

Current Problem List

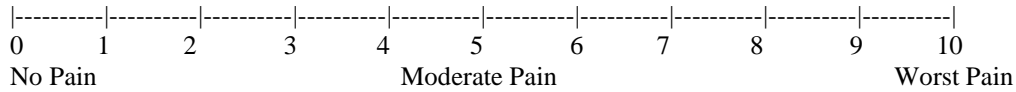
What are your most important health problems? **List as many as you can in order of importance and include time of onset.**

- 1. _____
- 2. _____
- 3. _____
- 4. _____
- 5. _____
- 6. _____
- 7. _____



Please mark your areas of pain

Please indicate your CURRENT pain level on the chart below (ex. Hypertension, diabetes, MS, Irritable Bowel Syndrome, etc.):



Please list any current diagnoses:

- 1. _____ 3. _____
- 2. _____ 4. _____

Do you have any known contagious diseases at this time? Y / N If yes what? _____

What treatments have you tried for the above concerns? _____

General Information

Height: _____ Weight: _____ Weight one year ago? _____ Maximum weight and when _____

Exercise? Yes / No If so, what kind and how often? _____

Do you watch TV? Yes / No if yes how many hours? _____ Do you read? Yes / No if yes how many hours? _____

Current on vaccinations? Yes / No / Choose not to do vaccinations

Are you currently receiving healthcare? Yes / No If yes where and from whom? _____

If no, are you planning to establish primary care with us? Yes / No

When and where did you last receive medical or health care? _____ What was the reason? _____

When was your last: Blood tests: _____ Eye Exam: _____ Dentist Visit: _____

If child (child visit: _____ If male (prostate exam/PSA): _____

If female: Pap _____ Physical Exam _____ Breast Exam _____ Mammogram: _____

Allergies (Please list ALL your known ALLERGIES (DRUGS, FOOD, INSECTS, ANIMAL, ETC)) and what happens:

Food Reactions: What foods do you react to and what reactions do you have?

Medication

Please list all medications, including over the counter you are currently taking and why (Please indicate dose and frequency)

| | | | |
|-------|---------------------|-------|---------------------|
| _____ | Starting date _____ | _____ | Starting date _____ |
| _____ | Starting date _____ | _____ | Starting date _____ |
| _____ | Starting date _____ | _____ | Starting date _____ |
| _____ | Starting date _____ | _____ | Starting date _____ |

Have you taken Aspirin, Ibuprofen, Naproxen or any steroids for a long period of time (3 weeks or longer)? Y / N

If yes for how long and for what? _____

Do you have a history of taking antibiotics? Y / N If yes for how long and what for? _____

Vitamins and Supplementation

Please list all vitamins and supplements you are taking and why (Please indicate dose and frequency)

| | | | |
|-------|---------------------|-------|---------------------|
| _____ | Starting date _____ | _____ | Starting date _____ |
| _____ | Starting date _____ | _____ | Starting date _____ |
| _____ | Starting date _____ | _____ | Starting date _____ |
| _____ | Starting date _____ | _____ | Starting date _____ |

Environmental History

Do you have amalgam fillings? Y / N If yes how many and for how long? _____

Do you have past or current history of work related chemical exposures? Y / N If yes what chemicals? _____

Zip code of where you lived most of your life _____

Hospitalizations/Surgery/Imaging

Please list any hospitalizations, surgeries or imaging such as X-ray, CAT scans, EEG, EKGs or MRI you have had

| | | | |
|-------|------------|-------|------------|
| _____ | Year _____ | _____ | Year _____ |
| _____ | Year _____ | _____ | Year _____ |
| _____ | Year _____ | _____ | Year _____ |

Family History (Check those that apply)

| | Brother/Sister | Mother | Maternal GM | Maternal GF | Father | Paternal GM | Paternal GF |
|---------------|----------------|--------|-------------|-------------|--------|-------------|-------------|
| Diabetes | | | | | | | |
| Cancer | | | | | | | |
| Heart Disease | | | | | | | |
| Stroke | | | | | | | |
| Autoimmune | | | | | | | |
| Other | | | | | | | |

Please add comments as needed to clarify the symptoms listed, leave blank any which do not apply.

CIRCLE THE NUMBER THAT APPLIES:

Typical Food Intake

Breakfast: _____

Lunch: _____

Dinner: _____

Snacks: _____

Please list # of ounces consumed per day below.

Water: _____ Coffee: _____ Alcohol: _____

Current Smoker: YES NO How many packs per day? _____

Smoking history? YES NO

Circle things you eat MORE than 3 times a week:

- | | |
|----------------|--------------|
| TUNA | OTHER FISH |
| RAW VEGETABLES | CHEESE |
| WHEAT PRODUCTS | SOY PRODUCTS |
| RAW NUTS/SEEDS | POULTRY |
| RED MEAT | |

Rate the following as:

1 = three to four times yearly 2 = monthly

3 = once a week 4 = daily

Head:

1 2 3 4 Headaches/ Migraines

1 2 3 4 Dizzy

1 2 3 4 TMJ/ Jaw pain

Skin/Nails/Hair

1 2 3 4 Dry skin

1 2 3 4 Rash

1 2 3 4 Acne

1 2 3 4 Dry scalp

1 2 3 4 Cracking nails

1 2 3 4 Hair loss

1 2 3 4 Hair growth

Eye/Ear/Nose/Throat

1 2 3 4 Blurry vision

1 2 3 4 Dry eyes

1 2 3 4 Dark circles under eyes

1 2 3 4 Earaches / Earwax builds up

1 2 3 4 Hearing loss

1 2 3 4 Ringing in ears

1 2 3 4 Sinus pain/ infection

1 2 3 4 Nose/ Nose runs/ sinuses dry

1 2 3 4 Loss of smell

1 2 3 4 Seasonal allergies

1 2 3 4 Post nasal drip / Nose bleeds

1 2 3 4 Voice hoarse

1 2 3 4 Sore throat

1 2 3 4 Neck lumps

1 2 3 4 Difficulty swallowing

Chest:

1 2 3 4 Heart pounds

1 2 3 4 Heart "flutter"

1 2 3 4 Shortness of breath

1 2 3 4 Asthma (Triggered by _____)

1 2 3 4 Chest pains

1 2 3 4 Wheezing

1 2 3 4 Coughing

Gastrointestinal

1 2 3 4 Heartburn

1 2 3 4 Stomach aches

1 2 3 4 Gas/ Bloating

1 2 3 4 Fatty meals make worse

1 2 3 4 Constipation

1 2 3 4 Diarrhea

1 2 3 4 Blood or Mucus in stool

- 1 2 3 4 Vomiting
- 1 2 3 4 Hemorrhoids
- 1 2 3 4 Increased appetite
- 1 2 3 4 Decreased appetite

Bowel movements:

_____ Daily, _____ Other

Urinary Tract

- 1 2 3 4 Bladder infections
- 1 2 3 4 Kidney infections
- 1 2 3 4 Burning with urination
- 1 2 3 4 Frequent urination
- 1 2 3 4 Blood in urine
- 1 2 3 4 Urinary incontinence

Musculo-skeletal:

- 1 2 3 4 Joint pains
- 1 2 3 4 Back pain (UPPER) (LOWER) (ALL)
- 1 2 3 4 Neck Pain
- 1 2 3 4 Muscle aches
- 1 2 3 4 Bruising (EASY) (ONLY WITH TRAUMA)
- 1 2 3 4 Sprains Locations: _____
- 1 2 3 4 Joint stiffness
- 1 2 3 4 Arthritis

Fibromyalgia diagnosis: YES/ NO when: _____

Neuro-Endocrine

- 1 2 3 4 Panic / Anxiety attacks
- 1 2 3 4 Irritability
- 1 2 3 4 Feel bad when not eating regularly
- 1 2 3 4 Depression
- 1 2 3 4 Problems with concentration
- 1 2 3 4 Weight gain

- 1 2 3 4 Weight loss
- 1 2 3 4 Mood swings
- 1 2 3 4 Snack often
- 1 2 3 4 Increased thirst

- 1 2 3 4 Insomnia
- 1 2 3 4 Feel restless at bedtime
- 1 2 3 4 Wake up easily at night
- 1 2 3 4 Cold hands and feet
- 1 2 3 4 Night sweats

My stress level weekly averages: (LOW) 1-2-3-4-5-6-7-8-9-10 (HIGH)

Energy

- 1 2 3 4 Sleep soundly
- 1 2 3 4 Wake feeling rested
- 1 2 3 4 Feel energetic in the morning
- 1 2 3 4 Heart races
- 1 2 3 4 Easy to fatigue
- 1 2 3 4 Poor memory
- 1 2 3 4 Slow starter
- 1 2 3 4 Afternoon tiredness
- 1 2 3 4 Tired all day
- 1 2 3 4 Tired, no matter how much I sleep

My energy level weekly averages: (LOW) 1-2-3-4-5-6-7-8-9-10 (HIGH)

Sexual History

Practice Safe Sex Practices YES / NO
 Partners: Male / Female / BOTH
 Tested for STDs: _____

Male ONLY: (Circle what applies to you)

Frequent urination: DAY / NIGHT
 1 2 3 4 Incomplete urination

1 2 3 4 Discharge from urethra

Hernias: CURRENT / PAST

1 2 3 4 Decrease in sex drive

1 2 3 4 Erectile difficulty

1 2 3 4 Rectal burning/ itch

Female ONLY: (Circle what applies to you)

PMS symptoms _____

Duration: 1- 2 - 3 - ALL: Weeks before menses

1 2 3 4 Heavy flow

1 2 3 4 Painful menses

1 2 3 4 Light flow

1 2 3 4 Changes in duration, regularity

Average cycle length: _____

Average menses length: _____

Date last menses started: _____

Menopause Began: _____

Ages your mother entered menopause? _____

1 2 3 4 Decrease in sex drive

1 2 3 4 Vaginal discharge

1 2 3 4 Yeast infections

1 2 3 4 Hot flashes

1 2 3 4 Acne (AT) / (BEFORE) menses

1 2 3 4 Pain in breasts (WITH CYCLE)/ (CONSTANT)

1 2 3 4 Hair growth on the face

1 2 3 4 Difficulty in (Conception, Carrying to term)

Hernias: CURRENT / PAST

Number of Pregnancies: _____

Number of Births: _____

CONSENT FOR TREATMENT

As a patient I have the right to be informed about my health condition(s) and recommended treatment. This disclosure is to help me become better informed so that I may make the decision to give, or withhold, my consent as to whether or not to undergo care with Interactive Health Clinic, PLLC having had the opportunity to discuss the potential benefits, risks and hazards involved.

I, _____, hereby request and consent to examination and treatment with Naturopathic Medicine by doctors at Interactive Health Clinic, PLLC and/or other licensed doctors of naturopathic medicine serving as backup for doctors of Interactive Health Clinic, PLLC, hereafter called *allied health care provider*. I can request that students and preceptors not be included in my evaluation and treatment.

(Initial) _____ I acknowledge that the clinic or practice of Interactive Health Clinic, PLLC including its doctor(s) and staff, are distinctly and completely separate from (1) the doctor and or clinic and their staff that referred me, and or (2) the premises of the doctor(s) and or clinic in which care is being rendered.

I understand that I have the right to ask questions and discuss to my satisfaction with any doctor at Interactive Health Clinic, PLLC and/ or with the *allied health care provider* providing backup:

- (1) my suspected diagnosis(es) or condition(s)
- (2) the nature, purpose, goals and potential benefits of the proposed care
- (3) the inherent risks, complications, potential hazards or side effects of treatment or procedure
- (4) the probability or likelihood of success
- (5) reasonable available alternatives to the proposed treatment procedure
- (6) potential consequences if treatment or advice is not followed and/ or nothing is done

I understand that a Naturopathic evaluation and treatment may include, but are not limited to:

- Physical exam (including general, musculoskeletal, EENT, heart and lung, orthopedic and neurological assessments)
- Common diagnostic procedures (including venipuncture, pap smears, diagnostic imaging, laboratory evaluation of blood, urine, stool and saliva)
- Soft tissue and osseous manipulation (including therapeutic massage, deep tissue massage, neuro-muscular technique, naturopathic/osseous manipulation of the spine and extremities, muscle energy technique, visceral manipulation and cranio-sacral therapy)
- Dietary advice and therapeutic nutrition (including use of foods, diet plans, nutritional supplements and intra-muscular vitamin injections)
- Injection therapies such as but not limited to: Trigger point injection therapy with vitamin substances, Neural Therapy (scar, trigger point, deeper injections with procaine and homeopathic substances), Neural Prolotherapy (subcutaneous, intramuscular, intra-articular), and Prolotherapy/Prolozone (subcutaneous, intra-muscular, intra-articular, ligaments and tendons).
- Intravenous therapy (nutrient therapy where fluids with vitamins, minerals, amino acids, botanicals, antioxidant compounds, ozone therapies that are administer by placing a needle in the arm)
- Intravenous and/or oral chelation therapy with substances such as but not limited to (DMPS, EDTA, DMSA, TM)
- Botanical/ herbal medicines (prescribing of various therapeutic substances including plant, mineral, and animal materials. Substances may be given in the forms of teas, pills, capsules, creams, powders, tinctures which may contain alcohol, suppositories, pastes, plasters, washes or other forms)
- Homeopathic remedies (highly diluted quantities of naturally occurring substances)
- Hydrotherapy (use of hot and cold water, may include transcutaneous electrode stimulation)
- Counseling (including but not limited to visualization for improved lifestyle strategies)
- Over the counter and prescription medications (including only those medications on the Formulary of Washington Naturopathic Physicians)
- Weight loss therapies not limited to, but may include, HCG, Ideal Protein and Ketogenic diet.

Potential risks: Pain, fracture, stroke, dislocation, sprain, discomfort, blistering, minor bruising, discoloration, infections, burns, itching; loss of consciousness and deep tissue injury from needle insertions, topical procedures, heat or frictional therapies, hydrotherapies; allergic reaction to prescribed herbs, supplements, prescription medications; soft tissue or bony injury from physical manipulations; aggravation of pre-existing symptoms.

Potential benefits: Restoration of the body's maximal and optimal functioning capacity, relief of pain and other symptoms of disease, assistance with injury and disease recovery, and prevention of disease or its progression.

(CONTINUE TO THE BACK SIDE)

FINANCIAL AGREEMENT

Welcome to Interactive Health Clinic. We look forward to providing your health care needs. We encourage your questions and participation in all aspects of your care. **MEDICARE DOES NOT COVER SERVICES OR SUPPLIES PROVIDED IN THIS OFFICE.**

Visits: Naturopathic office visits vary depending on time and complexity. Allow up to 50 minutes for the first visit and up to 20 minutes for return visits. For an estimate on pricing please contact our office. **All office visits that exceed the allotted time will be assessed an extended visit charge. Insurance coverage for extended visits varies. Consult with your insurance to determine your coverage.**

Phone Consultations: These fees are **NOT** billable to insurance and will cost the same as a regular office visit depending on time and complexity. This includes video or phone consults. Simple follow up questions about prescribed treatments and conditions already being treated that require less than **3 minutes** you will **NOT** be billed.

Email: Email is a convenient way to get questions answered in lieu of coming in for an appointment. **PLEASE NOTE:** Emails are **NOT** covered by insurance and are **NOT** considered secure means of communication. Emails are complimentary only when they contain questions where review and response is less than or equal to **3 minutes**: yes or no answers, scheduling, confirmation of dosage, simple answers, etc. All other email issues/questions or concerns will be billed on the following fee schedule:

- 3 to 15 minutes: \$75
- 16 to 30 minutes: \$150
- 31 to 45 minutes: \$225
- 46 to 60 minutes: \$300

Prior Authorizations: These are becoming more prevalent and takes extended amounts of time and money that our office does not have the resources for. Any prior authorizations that take over 10 minutes of our office staffs time will be billed at \$75 per hour to you the patient and is **NOT** insurance reimbursable. You can actively participate in this process to avoid fees.

Cancellation Policy: New patient will be charged a \$75 fee with late cancellations less than 72 hours, return patients will be charged a \$75 fee with late cancellations (less than 24 hours' notice). The full fee will be charged if no notice is received before the appointment time. Missed IVs that have been mixed 1 hour prior to your arrival will be charged the full amount of the infusion.

Payment: Payment for visit co-pays and/or medication, supplements, supplies is due at time of service made by credit card (Visa and MasterCard ONLY), cash, or check. If medications/supplements are mailed to you, a postage and handling fee will be added to the cost. Refunds or exchanges are given on unopened items in re-sellable condition if returned within 30 days. No refunds or exchanges will be given of opened items. Returned checks or declined cards will be subject to a **\$35.00 NSF fee**. You are responsible for all balances due that are not covered by your insurance company. Any ongoing bills that are not paid within 30 days are subjected to 12% per year (1% per month) interest charges. Outstanding balances greater than 120 days will be turned over to a collection agency unless prior arrangements have been made in writing. If Interactive Health Clinic assigns your account to a collection agency, you will be responsible for any collection fees.

I HEREBY ACKNOWLEDGE THAT I AM FINANCIALLY RESPONSIBLE FOR PAYMENT OF ALL SERVICES RENDERED, LABS ORDERED, AND THAT I AM SUBJECT TO ALL FINANCIAL TERMS LISTED BELOW. ALL THERAPIES AT INTERACTIVE HEALTH CLINIC ARE CONSIDER INVESTIGATIONAL/EXPERIMENTAL AND CAN BE DENIED BY INSURANCE COVERAGE.

I understand that all co-pays and medications are due at the time of service and that I am financially responsible for all charges whether or not they are paid by my insurance. I understand that excessively overdue accounts will be forwarded to an outside collection agency and I will be responsible for any fees generated as a result of collection efforts. I understand that some third-party payers may require that my medical information, including copies of treatment notes, be submitted along with requests for payment. I hereby authorize Interactive Health Clinic, PLLC (and all physicians working with Interactive Health Clinic, PLLC) to release all medical information necessary to secure payment of benefits from the third-party payers specified above, and I authorize the use of this signature on all related submissions. I understand that this information may include medical information related to drug and alcohol abuse, sexually transmitted diseases, HIV/AIDS and mental health. I understand that this authorization shall remain valid without expiration unless expressly revoked by me in writing.

Acknowledgement of Non-Insurance Coverage for Services Rendered

I agree, and it has been explained to me, that the following services performed at the Interactive Health Clinic are not generally considered and accepted with respect to insurance coverage with the exception of the infusion portion of iron infusions. Usual and customary Evaluation and Management or other medically necessary services may be billable to my insurance dependent upon my particular plan, but IV / Injection services and supplies, supplements and other supplies such as Kinesio Tape cannot be billed. I understand that most insurance carriers cover an inferior and less safe Iron IV product. The clinic purchases a superior Iron IV product that is twice the cost of the inferior iron; therefore, I agree to pay the Iron supplies to cover the cost. This is not a profit driven cost, this is for patient safety.

I understand that this requires my payment in full for all IV / Injection services, supplies, supplements and I additionally understand that I may not attempt to bill my own insurance company for any of these services.

I (Print Name) _____ agree to the above defined financial policies of Interactive Health Clinic, PLLC (and all physicians/doctors associated). In the case of default of payment, I am responsible for full payment of the balance, interested accrued, and any collection costs and legal fees incurred to collect this account. I have filled out and understand the scope and limitations of my insurance coverage and agree to pay all fees not covered by my insurance plan. I, the undersigned, have read, understand, and accept the information and conditions hereby specified. **I FULLY UNDERSTAND THAT ANY TREATMENTS PERFORMED AT INTERACTIVE HEALTH CLINIC I AM FULLY RESPONSIBLE FOR ALL COSTS INCLUDING LABS AND VISITS THAT ARE DENIED BY MY INSURANCE.**

Patient's Print and Signature

Date

Person responsible if other than Patient – Please Print and Signature

Date

FOR YOUR INFORMATION ONLY
YOU DO NOT NEED TO FILL THIS OUT.

Patient Responsibility and Insurance Information Form

We understand that it can be difficult to determine the cost of your insurance plan and they may not always cover our services. The purpose of this form is to help you fully understand your health insurance package and enable you to get the most from it.

Some policies have deductibles; this is the amount you pay on a claim(s) before your insurance begins paying. Some have in-network benefits that are covered at a higher percentage than out-of-network benefits (which may have a substantial deductible).

Please call your insurance company and fill out the following information. By understanding your benefits you will understand the scope and limitations of your coverage. You will reduce surprise costs as you are solely responsible for any services not covered under your specific insurance plan.

Your Name: _____ DOB: _____ Today's Date: _____
Insurance Company: _____ Insurance ID#: _____
Group Number: _____
When did my coverage begin and when is it valid thru? Beginning Date: _____ Ending Date: _____

Naturopathic Benefits:

1. Do I have naturopathic doctor coverage? (circle) Yes / No
2. What percent does insurance cover? _____
3. What percent am I responsible for? _____
4. Is a referral required? (circle) Yes/No
5. Do I have a co-pay? (circle) Yes/No (If yes what is my co-pay) _____
6. Do I have a deductible? (circle) Yes/No (If yes how much) _____
7. Has my deductible been met? (circle) Yes/No (if yes how much) _____
8. Do I have preventative care coverage? (circle) Yes/No
9. Does this include routine lab work with "V" codes? (circle) Yes/No
10. Are there any exclusions? (circle) Yes/No
11. Do I have a coinsurance? (circle) Yes/No (if yes what is my max) _____

Diagnostic Testing

1. Am I covered for diagnostic testing? (circle) Yes/No
2. What percent does insurance cover? _____
3. What percent am I responsible for? _____
4. Is referral required? (circle) Yes/No
5. Do I have a deductible? (circle) Yes/No (if yes what is my deductible) _____
6. Has my deductible been met? (circle) Yes/No (if yes how much) _____
7. Are there any restrictions for testing? (circle) Yes/No
8. Are there any exclusions? (circle) Yes/No
9. Do I have a coinsurance? (circle) Yes/No (if yes what is my max) _____

If you have insurance through someone else (your spouse, parent, other) and your name is not on the insurance card, please fill out the following for the main person on the policy:

Name: _____ Birth date: _____
Address (if different from yours): _____
Employer: _____

What was the name of the representative I spoke with: _____ Date: _____

Please be aware that this is not a guarantee of payment. If an insurance company gives you inaccurate information, they may not honor the benefits that were quoted. Your insurance may not pay for tests or other services that may be needed for your best treatment. Doctors at Interactive Health Clinic will discuss these labs and services with you ahead of time whenever possible. By signing below, you are agreeing to pay for any testing or services that are not covered by your insurance policy and you are agreeing to not hold Interactive Health Clinic responsible for payment of non-covered services.